Ω Omega

Known Issues for Ancillaries
Version 6.x as of 04/27/2012

This document contains descriptions of any known issues in this version of the product. Known Issues are the items that have not yet been fixed. Additional information is provided for items that have been fixed for an upcoming version of the product.

Date Added	Item / Project Number	Area	Issue as Reported	Found in Version
4/5/12	TFS 8874	Allocated General Ledger	On the screen for "Enter/Edit G/L Account Methods and Types", when clicking the "OK" button to close the form, it will produce a UE reading "Privileged instruction" or "Access Violation". The record is saved correctly.	6.1
2/13/09	8357	Allocated General Ledger	The Client Cost Allocations by Statistics Type report (#1023), which is part of Allocated G/L, was not updated for 6.x data structures.	6.0
11/16/99	2222	Allocated General Ledger	In Transfer Monthly Allocations, the list that displays after transferring accounts from one month to another is not correct. However, the data is correct.	5.2
10/21/99	2203 / 34507	Allocated General Ledger	In Enter/Edit Monthly Allocations, under the Allocated G/L menu, the Create button is not functioning properly. However, the Create button within the Enter/Edit Allocation Type Value Patterns option is correctly working.	5.2
9/20/11	8610	Case Management	The Case Report by Lead Attorney does not allow attorney 0 in the Select or Range, so any Cases with Lead Atty 0 would only show up if the report was printed for all. (Collections has the same issue with Collection Attorney 0.)	5.4a
6/30/11	8591	Case Management	The user will get an Unhandled Exception error in Case Management when accessing the Notes tab if they do not have edit access.	6.0
3/30/12	136870	Conflicts	Conflict reports are printing duplicate Fee items by working attorney.	6.2.0.11
4/6/11	8578	Conflicts	Create Contacts from Conflicts screen may be off center if maximized then closed. The next time it opens, it is maximized but off center and cannot be moved.	6.2
3/5/09	8363	Conflicts	Unable to print Conflict Search results as landscape. You can define a report and all the modules to be landscape, but it still prints it as portrait.	3.10
4/7/08	8107	Conflicts	Setup a search using "Words Near Each Other" on any of the criteria, and set the Within to more than 1. Save the search, reopen it later, all is well. Use Save As to make a copy of the search and the new copy sets itself to Within 1 word.	

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11/5/07	7894	Conflicts	When printing Conflict reports, occasionally a band will print when it normally shouldn't, therefore the report will only print labels and no data. This occurs only in certain modules, only if there are no hits in that area, and only the first time in a session that module is to be printed.	
10/11/11	8619	Cost Recovery	Cost Recovery tags entries with an error that the UserID is invalid if that field is blank in the file. Setting the flag "Remove Leading Zeroes" makes the field truly blank and it then processes through correctly.	
7/26/10	8521 / 121356	Docket	Edit an existing Docket event, and move it to another date, one that is defined on the court or firm calendar as non-working. The event will move without any warning. Try to create a new one on that date and the system will give the appropriate warning. Editing should also warn the user.	5.0
12/11/07	7921 / 100940	Docket	If a triggered event is created using a specific Court Calendar and the primary event is moved, the new dates for the triggered events are coming from a generic calendar.	5.5
4/20/07	7720 / 96213	Docket	In the Docket Event window, if the focus is in the top left pane, the Up and Down arrow keys will navigate through the list, but the fields on the right are not updated. Clicking into a field in the left pane does update the field display on the right.	5.4
12/29/05		Docket	If the appropriate (firm or specific court) calendar for a new event had not been setup for the required dates, we prompt to continue, and if approved, try our best to create the linked dates. However, if the firm calendar is not setup (if the court uses it, or if the court's calendar is also not setup), we are not creating the reminders at all.	
1/18/05	5478 / 78452	Docket	Docket by Matter, when the form opens, it highlights one item in the left-hand pane, and fills in all the right-hand fields based on that. If the matter has no items, nothing is selected and the fields are blank. The matter ID is filled in and the user can immediately start filling in fields and Save the first event. The problem is that some of the fields (Court, Notified Attys) should pick up defaults from the Docket info stored at the matter, but here they never get filled in.	5.4a
4/8/04	4715 / 72195	Docket	Printing the Daytimer view from inside Docket only displays events from 8AM to 6PM, even if there are other events at other times on that day.	5.4b
10/24/03	4169 / 68032	Docket	Colors do not display in Docket unless all Status table items have their Display Color and Color When Selected defined.	5.4a

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10/9/03	4091 / 66538	Docket	Access Violations and Abstract Error messages may appear in Docket. Double-clicking on an Event with a specific time, from within the Daytimer view, and canceling without saving can cause these errors.	5.5
9/10/03	4020	Docket	If the Docket Calendar is restricted to Read-Only, it is still possible to add new events by double-clicking on the date headers in the Week or Month views. Day view is correctly restricted.	5.4b
6/5/03	3838 / 64059	Docket	Entries into the Docket Court Table are case sensitive. If items are not entered into the Docket Court Table in uppercase, typing in the court will not find the item in Court Rules and Calendar. Pressing Enter instead of OK will locate the court.	5.2
6/5/03	3837	Docket	Within the Docket report writer, if Department or Status is included as a sort item, for the A/S/R, Select and Range do not display the table items, they must be manually entered.	5.2
4/12/02	3151 / 54375	Docket	Adding a Linked Event - Right-click in the tree-view and select Add Linked Event, then left click again in the tree panel. The program tries to switch to another event, so you are prompted to save this new entry being edited. If you answer no, then the linked event is not created. Answer yes, and a syntax error appears, and then a new item is created, even if most or all of the fields are missing.	5.4b
4/12/02	3149 / 54443	Docket	Edit Docket Event: If the date is changed on the initial event of a daily recurring sequence, the rest of the sequence should be moved to match. However, if there is an overlap between the original set of dates and the recalculated ones, specifically if the initial event now falls on a date that previously held a recurrence, you end up with multiple copies of the event on the overlapping days, and problems deleting.	5.4b
1/18/12	TFS 4026	eCop	Rules created using native SQL in criteria do not display warning icon on time entry exceptions in the Exception center.	
4/6/12	135966	Element55	The Time Entry Web Service for use with Element55 is returning closed and deleted matters and clients.	

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4/16/12	TFS 8887	File Management	File Management grid -- select one or more backers, then do either Check In/Out or Request Backers. When that function finishes, the grid refreshes, but there's a mismatch between what had been previously selected, what's presently highlighted, and what's actually selected. To see it, right after doing one of the above functions, choose "Print Barcode Labels" (button or context menu), and the Select field will show you which backers it thinks are selected, and they may not match what the grid looks like.	6.5.1.6
6/9/09	8396 / 115477	File Management	When entering backers, the system is ignoring the structure of the File Backer ID. This does not cause much trouble in the normal day-to-day usage except when trying to delete a backer that does not match the defined structure.	6.0
9/6/06	7384	File Management	In Review File Backers (Enter/Edit has no problem), when reviewing the User field, the OK button on the User Field form does nothing. Must use the X to close the form.	6.0
8/16/05	6254 / 82846	File Management	File Backer IDs (Matter ID + Suffix) should be unique and enforced when the Backer is created. However, it is possible to use the same ID as is already in use, and add a <space> to the end, and this gets saved as a valid backer.	5.2
8/16/05	6253 / 82846	File Management	When attempting to select a Backer ID after selecting a Matter ID (examples include Check In/Out and any A/S/R of backers), the system is not always properly populating the drop down list of backers.	5.2
6/7/02	3191 / 56019	File Management	Enter/Edit File Backers: Using the context menu option to check files in/out, Location Codes are not being properly handled if a scanner is used (picking from combo box works fine). Attys are handled correctly, and both are fine if using the separate menu item.	5.3
3/7/12	TFS 8674	Imaging	Users are sometimes unable to access the Imaging Manager due to a previously installed TWAIN driver.	2.0
7/27/11	8594	Imaging	Newly processed images appear in the simple lookup with the same DateCreated and InvoiceDate. The DateCreated is the date the image was processed, but the InvoiceDate is being incorrectly changed to the same date as the creation date.	2.0
6/4/09	8394	Imaging	It is possible to get an 'Operation cannot be performed while executing asynchronously' error when processing documents.	6.07

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5/7/09	111096	Imaging	On rare occasions, pages with multiple barcodes may encounter difficulty in recognizing the Omega barcode. This problem seems related to the proximity of the barcodes or the format of the non-Omega barcode. Possible workarounds include removing the non-Omega barcodes or placing the Omega barcode above all other barcodes on the page.	6.07
12/2/08	8328	Imaging	When trying to copy a page to another Imaging document, the Select Destination Document lookup is displayed. There is no way to refresh this grid-even after clicking the New Document button, the newly created document doesn't appear in the list.	6.1
6/3/08	8184	Imaging	The user cannot manually add a scan to a document. In the Imaging Control Center, create a new document and use the button to add a scan to it. When a file is selected, even one of moderate size (e.g. a 70kb .jpg), the memory usage increases and Omega closes and never comes back.	6.0
5/7/08	8147	Imaging	When printing from the Imaging manager, users sometimes receive a Range Check error. If you print by going into "Print Preview, Image, Scale, Scale Normally," the Image will print without error.	6.0
3/22/12	TFS 8793 / 136194	Matter Intake	When Create Active Matter is used without first having created the pending matter separately, any client-level user fields are not being copied to the core.	1.0
3/7/12	8696	Matter Intake	If selected entries in an "Is Among" lookup contain apostrophes, an Unhandled Exception error is produced.	
2/3/12	135053	Matter Intake	When a new client/matter is created from Matter Intake, the client's Client Rate Schedule is also being saved as the matter rate schedule.	1.0
1/18/12	TFS 4036	Matter Intake	After adding a user to a mail group, the left pane repaints with the focus at the top of the list.	
1/18/12	TFS 4037	Matter Intake	When creating an active matter in Matter Intake with no file backers entered, if the system has File Management, the message "No file backers to create" displays twice.	
10/9/09	8451	Report Scheduler	Report Scheduler will process Ad Hoc reports, but does not pick up the sorting (ORDER BY clause) from the report's query.	6.0
2/16/04	4620 / 70945	Report Scheduler	If the distribution list for Report Scheduler contains a deleted Omega User, the report does not get sent.	
1/9/04	4478	Report Scheduler	Problem with logic for Nth Weekday of the month (presumably setting under Yearly the same) not handling weekends correctly.	

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12/5/03	4250 / 69085	Report Scheduler	Trying to run a Report Writer report in Report Scheduler using the 'generic' date options ("End of current month", etc), the parameters don't get passed properly and the report returns no data.	
1/16/03	3531 / 60929	Report Scheduler	Year End issue - Set up a report to run from the first of the year through the end of the previous month. The report will generate an error when it is run in January, where the previous month is not part of the current year (similar things can happen around the first of the fiscal year).	
12/19/11	8635	VX	A workbook can be created and saved with a title containing one or more characters that are not valid in windows file names (e.g. "\ / : * ? " < > |"). However, when attempting to subsequently open the workbook, an error is produced since VX cannot create the temp workbook file on the local machine. The logic should strip out any of these characters from the file name.	2.0
7/27/09	8419	VX	Firm Overview (Cash Disbursements for Last 7 Days) is not correctly handling voided checks. When a check is issued one day, the next day voided and then re-issued, the Firm Overview shows the amount on the first day, and then double the amount on the second. The void should have offset the original check amount instead.	
7/6/10	8518	Web TimeCapture	Entry of Task and Activity codes is case-sensitive in webTimeCapture, unlike in the core.	
7/14/08	8214	Web TimeCapture	When moving a time entry to another date, the user gets the message "Problem moving time entry".	
2/14/06	6719	Web TimeCapture	AutoText that have other AutoText embedded within them do not fully expand in wTC or even when brought into Omega. The entries have to be edited before applying (or left as is since Draft and Bill Printing will fully expand them). Seems to be more of an issue if there are two or more codes to be expanded from within the text for the code entered in the description.	
4/25/05	5909 / 80649	Web TimeCapture	A <space> expands time codes, but period and semi-colon do not.	