Omega

Known Issues for Version 6.x as of 04/27/2012

This document contains descriptions of any known issues in this version of the product. Known Issues are the items that have not yet been fixed. Additional information is provided for items that have been fixed for an upcoming version of the product.

Date Added	Item / Project Number	Area	Issue as Reported	Found in Version
8/24/11	8601	Accounts Payable	The maximum check number allowed is 2147483647 (MaxLongInt). The system will generate an error and not save any entry with a larger check number.	5.5
8/11/11	8595	Accounts Payable	Check printing is incorrectly using the number of line items and not the number of actual printed text lines in determining when to trigger the overflow flag. If you set a field (e.g. description) to word wrap, it may take up more vertical space on the stub and spread down out of its designated area without triggering overflow. Changing the font on that section of the stub and/or adjusting the stub heights may reduce the number of checks that will be so affected.	5.5
7/13/11	8593	Accounts Payable	The HasImages flag and the Barcode field are not getting updated from the A/P Invoice Review grid if the barcode ID was entered before the scans were processed.	6.1
6/15/11	8590	Accounts Payable	In Bank Reconciliations, a 'Memo' entry of greater than plus or minus $21,474,836.47 (MaxLongInt) will generate an error and not be saved.	5.52
1/28/11	8565	Accounts Payable	When entering a duplicate invoice number and tabbing through the form, the invoice number field may be cleared.	6.0
11/23/10	8555 / 8556 / TFS 8867	Accounts Payable	Paying Unapplied Invoices will apply them first. If the invoice was entered through Initial Entry, it does not hit the Matter file nor the G/L, but it should also not be hitting Statistics.	5.52
8/12/10	8527	Accounts Payable	If the system flag to allow changing the checking account number for paying an A/P Invoice is set, you can successfully make the change at the point of creating the check, whether or not you actually print it at that point. However, if you go into Show C/D, and choose to print/reprint the check, when the check printing form comes up, you can select a different account, and the check # will change to the sequence for that account, but the check itself still ends up with the original account number and it stays that way on the record and hits the G/L that way upon being applied.	6.0

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5/6/10	8501	Accounts Payable	Entering A/P invoices with many distribution items (approx. 200+) may generate an Unhandled Exception error. Omega will close and the invoice will have to be reentered. To avoid this, the user should save often while entering the distribution items.	6.0
10/13/09	8452	Accounts Payable	In Pay A/P Invoices, there is an optional "Show Invoices due on or before" date field. In 5.5, that field was a date control with a calendar lookup, but in 6.x, it is not.	6.0
4/22/09	8377	Accounts Payable	Enter an A/P invoice for $0. On the A/P Invoice Item window, select the G/L Distribution, Other, and enter a G/L Account. Leave the Matter ID field blank. Write Check for This Invoice from the Enter A/P Invoices window. Go to Show Cash Disbursements. Pull up unapplied checks. The invoice will have a status of To be Paid with check pending. Right-click to apply and the user will get an error. Entering a quick check for $0 instead of going through Enter A/P Invoices works correctly.	6.0
4/14/09	8374	Accounts Payable	Reversing a bill is allowing the Hold Until Paid flag to be cleared. The reversed bill is being treated as if it was actually paid once a new bill is relieved.	5.5
2/9/09	8355	Accounts Payable	In Pay Invoices: Move one or more invoices from the left pane to the right pane in order to pay them, then use the single left arrow button to move them back to the left pane. When the last one gets moved over, the right-hand grid develops a second header row. Do it all again, and the Invoice Number and Pay amount end up in "both" header rows instead of the proper captions. An error message will display.	6.0
10/21/08	8295	Accounts Payable	If the first QuickCheck in a session uses a vendor that has no default checking account selected, an Unhandled Exception error (Key Violation: "UNKNOWN MSG.") is the likely result. With no default, the Checking Account field fills in with the last used G/L, which is probably not a valid checking account. After the first successful QuickCheck (vendor had a default account), that same account defaults, so any vendor can be used next.	6.0
7/1/08	8208	Accounts Payable	Edit a saved, but unapplied A/P invoice. When you open it, the Vendor ID has the focus. If the you try to do anything else (including Save and Close), it evaluates the ID, which means you get prompted to choose the Address (if the Vendor has multiple), rather than just being allowed to keep the previously saved one. Then, the Checking Account and Due Date default are reevaluated and reset, whether you want them to or not.	6.0

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5/13/08	8152	Accounts Payable	In previous versions, if you entered an invoice for a vendor (one with multiple addresses), then went to enter the next invoice to the same vendor, the previously-selected address was defaulted. In 6.0, the address fields are cleared and the Alternate Address field is redisplayed when you exit the Vendor field and the desired address must be selected again.	6.0
12/5/07	7916 / 101305	Accounts Payable	The length of the address lines was increased from 35 to 60 characters in Contacts, which is correctly used by Matter Entry, Vendor Entry and Bill Printing, but not A/P Invoices.	6.0
4/16/04	4727 / 72334	Accounts Payable	Users do not have the option of printing checks in the order entered in Invoice Entry. When printing multiple checks, a user is forced a choice of Vendor ID or Payee Name order.	5.5
8/1/03	3927 / 65641	Accounts Payable	The A/P Discounts Earned general ledger number in Firm Maintenance cannot be blank. If left blank, there will be problems with Cash Receipt Applications, A/P Invoice Entry, and Vendor Setup.	5.5
12/2/11	8632	Ad Hoc	If you create an Ad Hoc report from a query that has no active criteria, it is possible to print/preview the report at the time of creation. But, if you go back and try to run the report again, you get an error message "Error generating SQL".	6.0.0.5
6/16/10	8511	Ad Hoc	When adding a new criteria panel to a query, the new panel defaults to the first field in the list of available fields (alphabetical). If that field is a date field, the panel is being created with a text box rather than a date control (switching the field for a criteria panel correctly updates the control). If the query is saved without that criteria panel being updated, it stores it as <date field name>=0, which then corrupts the query whenever you try to access it.	Ad Hoc
6/19/09	8403	Ad Hoc	In Ad Hoc version 6.0.5, a new dataset can be added to a report, but its link to the master query is not saved. Also, datasets added to reports created in previous versions of Ad Hoc cannot be accessed for editing in Ad Hoc v.6.0.5.	
5/5/09	8381	Ad Hoc	If an Ad Hoc report contains totals that are generated through a top-level script, the script may not initially execute properly and the totals may not print on the report. If the report is first edited and then run, the totals appear.	
10/1/08	8278	Ad Hoc	If you have your query results grouped, and then add Summary Totals (Count, Sum, etc.), the totals appear within the groupings. When you save the query, close the query, and then reopen the query (same or later session), the totals have dropped to the bottom line as overall totals rather than being kept with the groupings.	

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5/7/08	8146	Ad Hoc	Create a query and add totaling to any of the columns. Now create a report from that query. The total fields are missing the "_##", indicating precisely which query to pull from. Editing the expression in each affected field can fix it.	
6/1/11	8586	Bill Format Editor	The Splash and Login screens open in the center of two monitors when dual monitors are used making this difficult for users to login.	6.0
3/19/09	8367	Bill Format Editor	You can get an Unhandled Exception (Range Check Error) when editing modules and dragging shape fields around, e.g., checkboxes and shade blocks.	6.0.0.7
1/22/08	7996 / 102282	Bill Format Editor	The Standard Fee Recap module orders the records by Attorney Status, Hourly Rate, Attorney Sequence Number, and Attorney ID. However, when you return to the Order By tab for the view, Hourly Rate no longer appears in the Sort Order listing.	6.0
4/5/12	136450	Billing	Bills are not printing Task Code descriptions that are too long under Cache 2009.	6.0
3/30/12	136394	Billing	Generating Interest Bills is checking for valid Task Codes on WIP Fees.	6.1
3/15/12	TFS 8773 / 136388	Billing	Under Cache 2009, printing a bill or stored bill to file, if the subdirectory field in Export File Settings is blank, will produce a UE with the error, "Could not convert variant of type (Null) into type (String)." Defining the subdirectory eliminates the error.	6.5
2/7/12	133923	Billing	The trust activity descriptions are truncated in bill printing.	6.11
2/1/12	134295	Billing	Marking up fees when individually generating a Summary Group bill is using the Through Date instead of the Bill Date when calculating the amount of Advance Deposit available for use.	6.5.1.6
1/23/12	134378	Billing	Reversed bills show markups/markdowns from the original bill as the opposite type, rather than offsetting them to net to zero.	6.2
11/30/11	8631	Billing	It is possible to generate and print drafts for matters that are set for Cost Only but have WIP Fees and no WIP Costs. There is no fee detail and the WIP and A/R Aging has zeros and a bill will not generate for it.	6.0
9/30/11	8614	Billing	The ability to print a Summary (Client) group bill with combined costs totaled for all matters in the group is not available. Instead, the group bill prints a separate line item for each matter in the group (where each line item is all the costs of that type for that matter.)	6.0
4/29/11	8581	Billing	Printing a draft for a matter with Fixed Fee Billing is resetting the draft to the WIP amount instead. The workaround is to generate the bill individually, or to re-generate the draft and instead of printing it, use the function on the edit list to mark it as printed without actually printing.	6.1

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2/14/11	8568 / 123579	Billing	When reviewing the journal entry for a bill, the Markup and Markdown columns on the Fees by Attorneys tab may display 4 decimal places instead of two.	6.11
9/30/10	8543	Billing	Print a bill, then put one or more WIP fee items on Hold. Then try to individually relieve the bill. In 5.x, the bill would relieve, leaving the held items behind, and doing a markup of fees to cover the held items that were no longer in the total. In 6.x, it correctly notices the Held items, but the bill will not relieve and returns an error message that "WIP Fees have been changed since the bill was printed."	6.0
9/30/10	8542	Billing	Print a bill, then put one or more WIP fee items on hold. Then try to mass relieve the bill. In 5.x, the bill would drop to the Exception list and need to be individually relieved or dealt with in some other way. In 6.x, the bill is relieved and incorrectly includes the items on hold. If the bill is reversed, the held items are reinstated with the Hold in place.	6.0
8/27/10	8529	Billing	Printing group bills using GlobalPageNumber and ResetGlobalPageNumber to number pages across matters gets improper numbering if using the Print & File or Preview & File functions (e.g., if matter 1 would normally be pages 2, 3, 4 and matter 2 pages 5, 6, what you get is matter 1 (file) is 2, 3, 4, printed is 5, 6, 7, matter 2 (file) is 8, 9 and printed is 10, 11.) The page numbering will be correct if the bills are printed two separate times; once to File and once to the printer.	6.0
4/27/10	8499	Billing	Generate Individual Bill: Can get an error that the 'Courtesy Discount cannot exceed Fees' on a bill that has no Courtesy Discount at all under the following specific condition: A previous matter's bill was Generated and Printed and had a Courtesy Discount that was larger than the Fee amount on the next matter. This next matter has no courtesy discount, and Generate or Print is clicked without tabbing through or in any way touching the Discount field. To workaround this error message, simply access the Discount field so that it is properly evaluated.	6.11
4/14/10	8496	Billing	If a bill format contains areas with white text against a black background, the text will not print when opting to create and print a merged PDF file during bill printing. A workaround is to first save the merged PDF to file and then open the file through Adobe and print from there.	6.1
2/22/10	8486	Billing	Transfer Unpaid Bills: The drop-down for Reason Codes in this area pulls from the WIP Fee list rather than the Transfer Unpaid Bills list.	6.0

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12/29/09	8472	Billing	If the only items on a bill for the Master Matter of a Percentage bill group are zero value items, they do not appear on the bills for the submatters and the bills for the submatters cannot be relieved. If there are other items on the bill, either costs or fees, the zero value items appear on the bills and the bills can be relieved.	6.0
12/15/09	8470	Billing	Exporting Drafts or Bills to file can fail if there is an extra space at the end of a text field (i.e., Summary Group Name) when the text field is part of the File Export settings.	6.0
11/12/09	8465	Billing	Printed bills that are on hold cannot be reprinted without first regenerating the bill or removing the hold.	6.0
9/14/09	8443	Billing	Calculate Interest Charges is not properly waiting the minimum number of days set at the firm level. Users are able to change the Interest Through Date from the defaulted date to a date within the minimum period.	6.0
9/14/09	8442	Billing	The Interest Through Date field behaves differently if you are entering Interest for a single matter or doing the mass calculation. Adding an individual entry, the field is read-only; when doing the mass calculate it is editable. They should behave the same.	6.0
8/4/09	8424	Billing	The Show Drafts grid, unlike the Show Bills grid, does not print the Group Summary page for a Summary Bill Group Draft unless one group member is individually selected for printing.	6.1
7/21/09	8417	Billing	The 'Hold Until Paid' flag on a Percentage Bill item is being cleared once the Percentage Bill is relieved, even if it has not been paid. The Percentage Master gets a bill for 0, and even though the bill is still flagged as Unpaid, and the submatters have not been paid, the flag is being cleared.	6.0
6/4/09	8395	Billing	It is possible for users to receive errors when printing bills with too many images (e.g. a 900-page bill where 890 of them are images.) To workaround it, generate and print a series of smaller date-range bills, then regenerate the entire bill, print with a no-image format, and relieve that bill.	6.07
6/4/09	8391	Billing	It is possible on a system using Mindshift to get the ODBC error "Request timed out due to user timeout" when trying to export eBills from a workstation. In some cases, the bill can be exported successfully from the server.	6.07
6/4/09	8390	Billing	A few firms are having trouble with exceptionally slow exporting of e-bills. Some eventually get the ODBC error "Request timed out due to user timeout". E-bills that get this error do export from the server successfully.	6.07

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3/9/09	8364	Billing	If a matter has a Fixed Fee rule and you try to manually generate a "Costs Only" Bill (or individual Draft), the Fixed fee amount comes through anyway. To work around it, you will need to edit the matter, set the rule amount to zero (or remove it altogether) and put it back after billing. The same thing happens for Fixed Costs rules and "Fee Only" bills.	6.0
1/23/09	8344	Billing	Converted invoices do not show up in the Transfer Unpaid Bills window, but they do show up in the Show Stored Bills grid and can be transferred from there. Both areas should handle conversion invoices the same way.	6.0
12/4/08	8329	Billing	Individual Bill Relieving is not handling Fee Only or Cost Only bills. The radio button sets itself to Standard when the matter is evaluated and the fields loaded (regardless of what is on the Edit list) and then resists all attempts to change it to one of the other types. Bill Generation and Printing work correctly, and mass relieving gets it right, only Individual Relieving has the problem.	6.0
6/26/08	8202	Billing	The Open Invoice module may not correctly pick up bill reversals done on the bill date if the system flag to Include Payments on Bill Date is set to No.	6.0
5/16/08	8157	Billing	The Group Task Fee Recap view does not work in combined stored bills. You can simulate the information using the Group Fees view.	6.0
5/13/08	8151	Billing	If costs are entered on a matter that has a generated/printed bill and individual relieving is selected, the "Cost mismatch" error appears. Clicking on the Costs tab displays the correct costs checked and the new costs unchecked. If you check and then uncheck the cost 'not' to be billed, the bill will relieve properly.	6.0
5/2/08	8135	Billing	When you generate and print an individual draft for a matter that has a draft/bill on an edit list, even if you check the "Delete Draft after Printing" checkbox, the existing entry on the edit list will be deleted. Prior versions of the software would allow the user to generate an individual draft, not add it to the edit list, and not have it affect existing entries of the matter on any edit list.	6.0
12/13/07	7923	Billing	When generating an individual bill for a matter in a summary group and clicking the box to include statements, this is including zero balance statements by default. In mass printing of drafts, the user has the option to include zero statements.	6.0
11/27/07	7912	Billing	When choosing menu options to Print Generated Drafts and Print Generated Bills and then choosing to print in the background from the Select Printer form, the Print Generated Drafts (or Bills) form stays open during the entire process and prevents the user from accessing anything else within the core until printing is completed.	6.0

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9/20/07	7852	Billing	In percentage billing with fixed value time codes, if all the entries on the master matter are No Charge (hours with zero amounts), the split bills will not show the fee detail and will get an error upon attempting to relieve.	
6/15/07	7775 / 96484	Billing	When formatting date fields in the E-Bill Format Editor, the BOM and EOM prefixes, which allow beginning and end of month functionality, are not supported.	6.0
11/16/11	8627	Cash Receipts	When reviewing an applied Cash Receipt, if the receipt includes payment to WIP Costs, the Statistics tab is not filling in the costs column for each statistics member.	5.2
11/16/11	8626	Cash Receipts	When reviewing an applied Cash Receipt, if the receipt includes payment to both Advance Deposit and Trust for the same matter, the fourth tab (Details) is correct, but the first tab (Journal) shows it all as a single Trust payment.	5.2
5/25/11	8585	Cash Receipts	Enter a Cash Receipt and choose to allocate to a Matter or Client. Depending upon how the grid is sorted when it opens (sticky based on last time), the top left cell is always highlighted, but the cell represented in the Amount Selected field may be a different one, which can be confusing. If the matter has a Discount defined, the initial calculated Discount Amount may be based on this other cell. As soon as a cell is focused by the user (explicitly or implicitly by using one of the buttons), the amounts are all corrected.	6.0
4/2/10	8493	Cash Receipts	If the Cash Receipts Default Order settings have not been set, invoices cannot be paid except by manually entering partial payments.	5.2
12/29/09	8473	Cash Receipts	When allocating cash receipts to invoices with outstanding fees, a discount amount is being taken when the Enable Discount Processing checkbox is not checked. However, the "Discount Taken" entry can be deleted from the cash receipt entry screen.	6.11
9/22/09	8445	Cash Receipts	In the payment allocation grid, a Firm-related Cash Receipt ("Other"-type) may display a matter ID from a receipt of a check entered earlier in the same batch and session. The data is saved correctly and does not reference the Matter ID from the display.	6.0
7/31/09	8423	Cash Receipts	When allocating payments to invoices, if you select a group of cells by any means and click the Pay Selected button, it will allocate your available funds across all the cells, paying them all if there's enough, using the rules if not. If you choose Partial Payment instead, it prompts with the amount in the first cell selected, that's the maximum it will accept, and the only cell it will pay instead of adding up all the selected cells, allowing up to that amount, and using the rules.	5.2

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3/3/09	8362	Cash Receipts	Apply a discount in Cash Receipts, and two entries are created: one for the total amount credited (payment plus discount) and an offsetting entry to hit the discount G/L account. The total entry can be reversed either from the Enter/Edit Cash Receipts batch window or the Remove Cash Receipts (by matter) utility. The Discount entry does not appear in the grid in the utility, and is not automatically removed when the entry it came from is removed. It can be removed only from the batch window.	5.2
1/19/09	8341	Cash Receipts	WIP Costs entered through Cash Receipts on a closed matter is not allowed (you get an warning and cannot make entries), but if there is already an unapplied Cash Receipt for WIP costs, the system allows you to apply the batch even if the matter is closed. You can also remove the cash receipt on this type of transaction with no warning and no error on the closed matter.	5.0
1/9/09	8339	Cash Receipts	If the user enters a cash receipt and tries to apply the batch without balancing it, the system will seem to apply the batch and never give the user a warning that it cannot apply an unbalanced batch.	5.52
1/9/09	8338	Cash Receipts	If you create a cash receipt, apply it, and then edit the item before it has finished applying, the result will be both applied and unapplied items for the same payment.	5.1
8/21/08	8233	Cash Receipts	When allocating a Cash Receipt, if you partially pay one or more of the cells in the grid, and then partially or fully pay the same cell(s) further, the Unallocated/Allocated fields on the W/A-CCT Allocation form do not get fully updated. To workaround this, Clear Payment on any cells that were getting multiple partial payments and pay the end total all at once.	6.0
11/11/11	8625	Cash-to-Accrual	In the General Journal Entry screen, it is possible to successfully unapply entries using the menu function but not if you right click on the desired batch in the tree display and choose unapply.	C2A 6.0
9/20/11	8609	Collections	Canceling the entry of a new Collections Group using the X in the upper right corner to close the form does not cancel the entry. The group is saved without proper validation of the required fields.	6.0
8/31/10	8531	Collections	When printing Reminder Letters using the print to File function, the Merge Print Job option to merge PDFs is enabled, but it does not work.	6.0

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1/21/10	8478	Collections	In the Collections Group Editor, there is a button that prints the Collections Follow-up Report. It defaults the current group's data in the four A/S/Rs at the top of the dialog box and disables them. The Collection Atty, Client and Group ID are fine, as all are necessary fields which are known. However, the Next Contact Date is an optional field, and if it's not filled in, the A/S/R gets "Select" and no date, and the report fails and returns no output. When run from the group editor, the date serves no purpose as a selection criterion and should instead default to "All".	6.0
7/7/08	8210	Collections	Collections Status Table: When entering a new Status, it will not save if only the Code and Description fields are filled in. The SuppressWarning flag must be touched (it can be turned on and immediately off).	6.0
8/17/07	7826	Collections	Manually adding a Reminder Letter is prompting for which Reminder letter format to use. The system should use the appropriate letter based on the age of the Accounts Receivable.	6.0
7/30/09	8422	Contacts	Clicking the Quick Contact Info button with nothing loaded in the Contact Lookup grid results in an Unhandled Exception error.	6.0
7/16/09	8413	Contacts	Right-clicking on the ZIP Code table/lookup in Contacts (or related on-the-fly bits in matter or vendor) results in an Unhandled Exception error.	6.0
4/13/09	8373	Contacts	When entering a new Contact, the system converts the Alpha Name into the Contact Name. One of the things it does is look for common title suffixes and keep them at the end. However, it is not correctly handling first names that includes these characters. It decides to keep them, and everything after them at the end, and moves just the first part of the first name to the front. Thus "Severt, Olivia" became "OlSevert, ivia" because of the "iv" which it took to mean 'the 4th'	5.4a
11/19/08	8316	Contacts	When merging contacts, if the contacts that are to be merged have exactly the same relationships, the user will get the error "Process failed during merge Relationships 0 *weird symbols*Compound 1*more weird symbols* and no merge happens. If you remove one of the contacts relationships and try again, it will merge.	6.0
8/8/02	3262	Contacts	Outlook Synchronization for My Contacts places all address lines on one line, separated by commas, when exporting from Omega to Outlook.	5.5
8/8/02	3260	Contacts	Outlook Synchronization for My Contacts list imports only one address, even if multiple exist.	5.5
12/2/09	8468	E-bill Editor	You must explicitly save changes made to modules in the E-bill Format Editor before exiting a module or the program. There is no prompt asking whether you want to save any changes made.	

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1/26/07	7655	E-bill Editor	While editing a module in the E-Bill Format Editor, selecting to Change Current View prompts the user with a dialog to confirm they want to change the view, which is redundant and should be removed.	
4/20/10	8498	Financial Report Writer	When adding an account to a Financial Report, if you key in the prefix and only the distinct part of the suffix (i.e., -4 for a -0004 account) and then tab out of the field, the system will throw an Unhandled Exception (Range Check) error when it tries to evaluate and zero-fill the account suffix. Typing in the full account number or selecting an account from the lookup will not generate an error.	5.4
11/22/11	8628	Firm Utilities	Deleting a matter from the system produces an Unhandled Exception error. While the matter is deleted, the lookups and Client Type are not properly updated and must be corrected by programming.	6.2.1
11/23/10	8554	General Ledger	If you try to Review G/L Account or Review Chart of Accounts on a new G/L account before anything is charged to it, you receive the message "Invalid G/L Account format". Once this account has activity, the error no longer appears.	6.1
11/10/08	8311	General Ledger	In Enter/Edit G/L Budgets, it is possible to select the Active Budget field and clear the current value out, then go on about setting other values and trying to save them. The ending balance for each G/L account will then be overwritten when the budget is saved in 5.52. In 6.0, the budget is not stored. The system should be requiring a valid active budget ID at all times.	5.52
11/30/06	7583 / 87270	General Ledger	Able to add a General Journal entry outside the Oldest Allowable Date by right clicking on an Applied batch and selecting to Add.	5.5
4/3/06	6824 / 87843	General Ledger	Recurring Journal entry is validating against the Oldest/Future Allowable Date based on creation date, even though there is no date associated with the entry until time of application.	5.5
10/8/04	5203 / 76099	General Ledger	Printing a Trial Balance with sub-accounts combined will combine accounts that are different account types. A separate line item should print for each account that has different account types on the sub-matters.	5.2
10/9/03	4088 / 67572	General Ledger	The Allocated Fee Income program can be run multiple times without creating duplicate entries. However, if a user changes the general ledger account number that is defined in the Attorney table, and reruns the program for a period that has already been allocated, items will be reprocessed to the new number causing an out of balance condition.	5.5

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3/27/12	TFS 8796	General System	Users may get "Printer selected is not valid" message when trying to print to certain printers, if that printer was not their Windows default printer at the point where the user logged into Omega. If it is, it works fine. A workaround is to use an HP driver in place of the manufacturer's driver. This can lead to loss of functionality, i.e. trays beyond number 2 may not function, as well as duplex and stapling mode.	6.2.1.2
3/21/12	136625	General System	Type of Industry is defined as an integer rather than a string.	6.5
2/24/12	135661	General System	High ASCII characters pasted into Memo fields are not properly interpreted.	6.0
2/1/12	127666	General System	An error may occur upon deleting members from certain Accounting Tables under Cache 2009.	6.5.1.3
1/12/12	8639	General System	It is possible to include in the file name definition a character which is not valid in Windows filenames (like \ / : * ? " and so forth). When printing a draft/bill to File, the user will get an error indicating that the file cannot be created and suggesting that it might be in use by another application.	6.0
8/31/11	8606	General System	Expanded Lookups - Criteria panels: It's possible to add a blank line to the Is Among/Multiple list of items. Clear the entry box and hit the + button, and you get a blank line in the list. If the blank line is the last item in the list, the query will generate an error when executed. The blank line can be highlighted and deleted from the list to successfully execute the query.	5.5
8/24/11	8600	General System	Set the dictionary path for a user in the User Profile, and the standard (american.ad_) and <userID>.adu dictionary files get copied to that directory. Delete those files, and the next time the user logs in, the core doesn't check for their existence, and now all words appear misspelled. The .adu file gets recreated, but the standard dictionary does not.	6.0
8/23/11	8599	General System	The About box is a borderless form, so the "Close button" is a link in the lower right corner rather than an explicit button. Some users have reported that they cannot get the Close link to respond (though the webpage link does work). Alt-F4 is the workaround to close the form without having to entirely end the task for Omega.	6.2
4/4/12	TFS 8868	Initial Entry	In Show Invoices, invoices entered through Initial Entry should not show any G/L detail as they have none.	5.52
8/31/11	8603	Matter Entry	Copying fields from one matter to others for the same client does not update the Matter Edit History for the destination matters. The copied data is correctly changed.	6.1

Date Added	Item / Project Number	Area	Issue as Reported	Found in Version
6/9/11	8589	Matter Entry	Omega can have trouble closing properly under Windows 7 if at least two new matters were opened for an existing client during the session.	6.2
10/27/10	8547	Matter Entry	Open Matter Entry for a non-Marketing matter, then open it again, leaving the same matter in the lookup. At this point, the Marketing button on the toolbar will become active such that the user could go in and "set up" Marketing information for the matter, and it will be stored in the Marketing database even though it is not a Marketing matter.	6.0
8/4/10	8524	Matter Entry	When a matter ID is renumbered to a new client/matter ID, the connection to the original contact is not broken and is transferred to the changed client number. This causes two contacts to be connected to the same client number and neither one can be deleted.	6.0
6/4/10	8506	Matter Entry	When adding a task code table to a matter that did not previously have one attached, the system stores three edits in the Matter Edit History that have nothing to do with task codes. This does not happen with new matters or existing matters when the task code table is changed from one table to another.	6.1
5/25/10	8504	Matter Entry	If user fields exist in some, but not all, levels within Matter Entry (Client, Matter, and Billing tabs), the Edit Custom Fields button may become inaccessible when switching between the tabs. Starting with 6.2, if the Billing tab is left on one of the other subtabs, thereby disabling the button, switching to the Client or Matter tabs does not re-enable it. Going back to Billing and switching back to the General subtab, enables the button properly and leaves it that way for the other two main tabs.	6.11
1/26/10	8480	Matter Entry	Review Summary Billing Group (menu item #66) - When the form opens, it tries to populate with the last group accessed. If there are no groups defined, it displays a "Cannot focus a disabled or invisible Window" Unhandled Exception error.	6.0
1/26/10	8479	Matter Entry	Review Super Summary Group (menu item #65) - When the form opens, it tries to populate with the last group accessed. If there are no groups defined, it displays a "Cannot focus a disabled or invisible Window" Unhandled Exception error.	6.0
1/21/10	8476	Matter Entry	When entering matter budgets, if you enter a task code with an amount of zero (you want to track the code but you may not have an established budget number yet), it doesn't get saved. The code will not show up on the Budget report because it only reports on Task Codes for which budgets were entered.	5.2

Date Added	Item / Project Number	Area	Issue as Reported	Found in Version
6/9/09	8397	Matter Entry	In 5.x, all Cap Billing rules were set up and stored within the billing rules in Matter Entry, though in the actual billing process, Under/Over Caps were treated as a form of Percentage billing. In 6.0, the setup for Under/Over Caps was pulled out to be a separate function (Enter/Edit Cap Billing Group). However, the system is not preventing users from putting another (incompatible) type of Cap on matters that are part of an Under/Over Cap Billing Group.	6.0
4/22/09	8378	Matter Entry	It is possible for the toolbar to have duplicate and/or missing icons in enter/edit matters. Some matters may display no Save & Close (Door) icon, or two Cancel icons (Red X) may appear on the toolbar. Resetting the toolbar does not change the result.	6.1
4/15/09	8375	Matter Entry	If you open a matter by clicking the "Review Accounting Matter Information" button on the matter toolbar, it opens the Inquiry screen. From there, if you now select the "Enter/Edit Accounting Matters" button on the toolbar, nothing happens. You remain in the Inquiry screen. You have to close the Inquiry screen completely to get to edit the matter.	6.0
8/6/08	8223	Matter Entry	Retainer rules can be defined and saved on the master matter and/or the submatters of a percentage group, but the rules are ignored for billing purposes. If you generate an individual bill for a percentage group, the Retainer field cannot be accessed. A user should be warned if they attempt to define a retainer rule on a percentage group matter.	6.0
8/2/99	2108	Matter Entry	In Matter Entry, the budget completion percentages at the phase and task levels are correctly saved. However, the radio button will indicate Matter. Attempting to change the radio button to Phase or Task will delete the percentages.	5.2
12/27/10	8560	Matter Inquiry	Exporting the grid from the Advance Deposit/Trust Review for a matter does not provide the running balance amount from the Balance column.	6.0
2/16/11	8569	Non-cash	There is a User Profile item, on the Journal tab, to default the matter ID in Noncash cost entry. If the matter ID it is trying to default has been deleted from the system, the user will get an ODBC-related Unhandled Exception instead. To workaround this, uncheck the option in User profile, restart Omega, go into Non-cash and save an entry, and then turn the user profile option back on.	6.0
7/9/10	8520	Non-cash	When a grid is grouped, any totaling on the columns is displayed in the header rows, so you can see the subtotals without having to expand each group in turn. However, in Show Noncash, the subtotals stay inside the groupings, and are not repeated in the header rows.	6.0

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4/8/10	8495	Non-cash	An Unhandled Exception error will display if you edit the description of an unapplied non-cash item and save it twice without moving to another item or closing the form after each edit and save.	6.0
12/9/08	8331	Report Editor	In the Report Editor, after editing the header record for a report, the system does not prompt to save when the user leaves the page to open another report.	6.1
4/3/12	136813	Reports	The WIP and A/R Balances report is improperly aging some conversion invoices and their payments.	6.1
3/19/12	TFS 8787 / 135604	Reports	The Aged A/R By Bill Group with Invoice detail prints incorrect invoice dates.	6.1
2/3/12	135280	Reports	An error is produced when printing the calendar from within Attorney Productivity under Cache 2009.	6.5.1.7
2/1/12	134773	Reports	The Billing Rates by Stat Type report may print data for stat type members that were not selected for inclusion.	6.5.1.7
12/20/10	8559	Reports	The Aged A/R report has an optional field for the Minimum Amount Outstanding. Clearing that field and attempting to run the report results in an Unhandled Exception error of "could not convert variant of type (Null) into type (String)".	6.1
11/18/10	8551	Reports	The Detailed Productivity by Timekeeper/Matter report may display part of a matter's caption in the right margin if the caption exceeds 125 characters.	6.1
6/23/10	8513	Reports	Advance Deposit and Trust Activity report: If the report is run for a time period including both before and after Y2K, the dates come out sorted wrong with the 19xx dates printing after the 20xx dates.	6.0
3/3/10	8488	Reports	Printing old-style reports (new style also in Windows 7) with the workstation set to large fonts (120 DPI) is messing up the margins. The report prints (or previews, exports, etc.) with smaller characters and is not using the full width of the page. With some reports, the last line of the footer ends up on the top of an essentially blank page before the page break.	6.0
2/17/10	8485	Reports	Printing reports and bills under Windows 7 and saving to file works for all formats except XLS. Upon trying to open the Excel file, the user will get an error message that the file is corrupt. Attempts to repair it fail. It can be opened by a user on a different Windows version, re-saved, and then successfully opened by the Windows 7 user. Exporting as a CSV file and then opening in Excel works without error in Windows 7.	6.0

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1/7/10	8474	Reports	The Detailed Productivity by Timekeeper/Matter report incorrectly reports non-billable hours worked on matters with a billable type of law as billable. It should be segregating the two types by reporting billable hours worked under the "Billable Hr Total" column and non-billable hours worked under the "Other Hours" column.	6.0
11/5/09	8462	Reports	When running any new-style report using Background Printing, if the Select list in an A/S/R is over 255 characters, the report returns zero totals and no other data. If the exact same Select list is used and background printing is not chosen, the report completes successfully.	6.0
7/16/09	8412	Reports	The Top Clients with WIP report includes WIP on Marketing matters but should not.	5.5
1/26/09	8346	Reports	ASCII Interface for G/L Data is running through the print engine, which means line lengths are coming into play, and data may be getting cut off. If a long enough time frame is specified, the data for a given line may go beyond 132 characters, which causes the line to be truncated and some of the data does not appear.	5.2
1/26/09	8345	Reports	ASCII Interface for Statistics is running through the print engine, which means line lengths are coming into play, and data may be getting cut off. If a long enough time frame is specified, the data for a given line may go beyond 132 characters, which causes the line to be truncated and some of the data does not appear.	5.2
6/12/08	8188	Reports	When printing the Double-Sorted Aged A/R and WIP report in a landscape page orientation and "All" is selected for both sorts and the "Summary" box is checked, the last two columns will not print (3rd aging bucket and A/R & WIP Total). These columns print correctly when printing portrait, but are stacked.	6.0
1/21/11	8564	System	Applying time sheets and non-cash entries will generate an error if the matter has been deleted before the entry is applied.	6.1
9/24/10	8539	System	IntelliGrids may display duplicate rows if you group the results by at least one column, turn on AutoFilter, filter by one of the possible entries (not "All"), close the grid and the next time you open it, load the grid and then use the AutoFilter to pick an entry (again, not "All"). The results in the grid will be repeated 2 or more times each. Un-grouping and re-grouping or setting the AutoFilter to All before closing the form will fix the display.	6.0
5/24/10	8503	System	The Help file does not work with Vista and Windows 7 operating systems. However, there is a download from Microsoft that makes it compatible.	6.11
3/9/10	8491	System	It is possible to set a protected client-related General Ledger account (e.g., WIP Costs) as a Checking account.	5.0

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9/10/09	8439	System	Menu Scanner is not handling Table Maintenance items correctly. It launches them in a type of read-only mode. The table comes up, but the Add and Delete buttons are missing. The Report button (and any others, such as Atty Rates) is fine. Editing an existing record allows for editing except in the Fixed Value Time Code table, which comes up completely read-only. Existing records can be viewed, but the field labels are all greyed-out and no editing can be done.	6.0
8/27/09	8437	System	It is possible to get "Range Check" errors when printing reports, eg Billed Fees and Costs.	6.1
7/17/09	8414	System	The Task Code table is not properly restricting the length of task codes being entered, which can cause problems in applying time, editing WIP fees and bill relieving.	6.0
7/10/09	8409	System	When the Spelling Option, "Enable AutoText as you type" is not chosen, any AutoText codes used in free text descriptions are incorrectly expanding if spell check is invoked. In 6.1, time entry descriptions containing AutoText codes are also incorrectly expanding when the entry is saved. This behavior can be avoided by replacing the particular AutoText code with one that is not likely to be used in its native form within free text descriptions.	6.0
1/16/09	8340	System	The ability to increase the font size displayed in free text fields may adversely affect the actual data contained in existing billing and/or internal comment fields.	6.1
9/18/08	8264	System	It is possible for users to get Unhandled Exception (Access Violation) errors when exiting Omega.	6.07
6/13/08	8190	System	There are several areas of the system where the volume of the data prevents it from loading into the groupable, sortable grid: WIP fees, WIP costs, WIP edits and contact relationships.	6.0
5/14/08	8154	System	In the Select Printer dialog box, if you change the Print Range from All Pages to Range (From 1 Thru 1), you can successfully print only the first page (or your selection); However, the next time you want something printed and you change the selection from Range back to All Pages, the focus is set on All Pages, but the Range (grayed out) is still set at pages From 1 Thru 1. Since this dialog box is sticky, you have to manually go back to the Range setting and reset it to pages 1 to 999 before it will print "All Pages".	6.0
3/3/08	8086	System	SQL User fields for percentages will accept negative numbers, as well as numbers in the thousands.	6.0
1/22/08	7998	System	If multiple users are accessing the same dialog box in edit mode, after the first user selects to Save and Exit the dialog box, any subsequent attempts to Save the dialog box will result in an Unhandled Exception error.	6.0

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6/14/06	7122	System	On some workstations, when printing a report to preview, if you move the scroll bar down, you can move around without a problem. However, if you click in the gray area below the scroll bar, the system locks up.	6.0
4/9/12	TFS 8877	Time Entry	The Task Code dropdown does not behave properly under specific conditions: -- User Profile is set to Default Previous Matter -- Enter/Edit an entry that uses Task Codes (with or without Activity Codes) -- After saving that entry, create another new entry -- Key in (do not use lookups or MRU) a different matter ID, matter must also use Task Codes (with or without activity codes) and tab out, focus will go to the Task Code field. -- Use mouse to try and access Task Code dropdown, field will not open (can however type Task code in control). -- Switch to any other field and then return to the Task Code field and the control works correctly.	
11/28/11	8629	Time Entry	The Time Entry Timers window does not have a Save and Close button. It just has the "X" to close the window. Exiting the Timers window without changing field focus may not necessarily save all data.	6.0
10/10/11	8618	Time Entry	In Time Entry, if the system is set to allow nonbillable time on billable matters and an entry has been created and saved as Nonbillable, the field is greyed out and cannot be changed to billable. To get around this, change the matter id temporarily then change it back and the field will be re-enabled or apply the entry then change it in WIP.	6.0
8/18/11	8598	Time Entry	Edit a paused Timer, modify the Hours field. Without leaving the field, right-click on a different timer in the list, the newly selected timer gets the same edited time as the prior timer, but it seems to only happen if the hours are less than 1.	6.1
12/29/10	8562	Time Entry	If a matter's Type of Law is changed from billable to nonbillable (or vice versa), the system checks the status of all WIP items for the matter and the user is prompted to adjust the status, if desired. However, unapplied time entries and their subsequent application are not checked, so it is possible to end up with a billable item on a nonbillable matter or vice versa.	6.1
10/6/10	8544	Time Entry	It is possible to create a time entry where the Entry Type is "Use Fixed Value Time Code" without actually selecting a code to use. The record will be saved and applied using the standard rate for the matter.	6.0

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9/29/10	8540	Time Entry	Time Entry is not correctly handling entry vs. review functions when the user switches between active and inactive attorneys in the same session.	6.0
7/27/10	8522 / 123400	Time Entry	Customizing the "Balance" button in Time Entry may cause the icon to disappear.	6.0
6/16/10	8510	Time Entry	If you edit a time entry and then use the red arrow keys to quickly move through multiple existing unapplied entries while the system is trying to save the edited record, the Hours and Description from the edited record are copied to the intervening records.	6.1
1/11/10	8475	Time Entry	It is possible to get Unhandled Exception errors when deleting Timers.	6.1
11/12/09	8463	Time Entry	In the detailed Time Entry window, a Fixed Value Time Code does not update the rate and calculate the amount until the FVTC Lookup field is exited and evaluated.	6.07
3/9/09	8365	Time Entry	In Time Entry, add a new time record, and then click the Simple Lookup. The system displays the Simple Lookup for Clients. Click Cancel and the system displays the Simple Lookup for Matters, but there are no matters in the grid, because no client was selected. Uncheck the Use Default Filter checkbox on this blank Simple Lookup Matters screen and the system will give an Access Violation error. You can also get an Unhandled Exception error by clicking Execute from this screen.	6.0
2/5/09	8353	Time Entry	In the Time Entry window, when entering and saving time entry records using the Next button, the Time Sheets grid in the background displays some information, but it is missing the Attorney Name, Matter ID, Client Name, Caption, and Short Description. When you close the time entry form, all the information correctly displays in the grid.	6.0
10/17/08	8292	Time Entry	When editing and applying time entries, the Last Edited By, Time Edited and Edited By stamps are not always properly updating.	
5/22/08	8174	Time Entry	There is a delay when moving from one day to another day in the Calendar if the "Show Preview Lines" box is unchecked or if there is no grouping on the grid.	6.0
8/17/11	8597	To-Do	Reassign a Task to multiple users and uncheck the box "Keep Original To-Do", and the first user receives the task correctly, but an error message appears and the other users do not receive the task.	6.0

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4/17/12	8888	User Profile	User Profile -- Attorney tab / Default Attorney field can have a valid attorney ID, or be null. To clear a previously-saved value, entering the field highlights the entry, and Delete will clear it, back to null. Entering one or more spaces will appear to clear the field. Switching tabs will attempt to validate the field, and the spaces will correctly fail. However, saving and exiting User Profile without switching tabs will accept and store the spaces incorrectly. As a result, WIP Fee Re-Enter (or I/E entry), or creating a new Timer, will try to use the default attorney and will result in an Unhandled Exception error. In Timers, you get a timer record that cannot be edited, only deleted. All other places (Time Entry, Atty Productivity, etc) where we might use the default atty, we use the Atty Lookup, which correctly validates the ID before continuing, so no error can result.	6.2.1.2
3/11/11	8575	User Profile	User Profile includes no control over whether a user can access and edit the eCop subtab under Billing in Matter Entry.	6.11
6/3/10	8505	User Profile	Using a tilde in the password when setting up a User will cause the user record to become corrupted. Tilde is a protected character, used as separators in the Omega database and should not be allowed in the Password field.	6.0
4/3/08	8106	User Profile	In the User Profile tab for Matter Inquiry prior to 6.0, we used to have checkboxes for each page that could be accessed. Many firms would check just the Client, Matter, and General Billing boxes for their non-accounting users and then not check any boxes on the Matter Entry User Profile tab. In 6.0, the checkboxes only appear on the Matter Entry tab. If the boxes are not checked, the user cannot see those areas when selecting Review Accounting Matter Information. If the boxes are checked, the user is then able to "edit" most anything in those areas if they go to Enter/Edit Matters, even when the User Profile boxes controlling abilities to enter/edit are "not" checked.	6.0
2/20/08	8054	User Profile	User Profile does an automatic Save when closing (unless Cancel is explicitly used), which updates the last save User/Date/Time, even if no change was made.	6.0
4/10/12	TFS 8885	WIP Editing	The Search and replace function in WIP Editing (both Fees and Costs) does not support use of "*" as a wildcard, but does support use of "?". If the "?" is contained in a Find string with other characters, it works correctly. Choosing to replace just "?" with something goes through and replaces every single character in every entry for the matter.	6.0

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10/24/11	8623	WIP Editing	Editing a cost item to zero then marking it up to a positive number using the "Adjust Proportionally" tab in WIP cost editing will create a huge negative amount and an Unhandled Exception error.	6.07
2/22/11	8573	WIP Editing	The option to Re-enter Costs is allowing costs to be created on Pending and Deleted matters, which should never have actual WIP. Closed matters do not allow re-entry of costs.	6.0
2/22/11	8572	WIP Editing	The option to Re-enter Fees is allowing Fees to be created on a Pending matter, which shouldn't ever have actual WIP on it. Closed and Deleted matters are correctly preventing re-entry.	6.0
2/10/11	8567	WIP Editing	In Edit WIP Fees, the first column of the Fees grid can be key-searched, e.g. you can make the FeeID the first column in the grid, click anywhere in the grid and begin typing the Fee ID you are looking for. The grid will highlight the Fee ID and bring the focus to the number input. Edit WIP Costs and Edit WIP Interest grids do not have this functionality.	6.0
2/2/11	8566 / 133865	WIP Editing	The system will not allow a user to split a soft cost credit item that has units.	6.0
6/29/10	8516/ 8517	WIP Editing	If the user that performed a WIP edit is deleted from the system, the edit cannot be reversed. The reverse edit form comes up empty, so the edit cannot be selected. Show Edit History for the WIP item will show the edits, but showing all edits for the whole matter will not.	6.0
8/28/09	8438	WIP Editing	The system flag that determines whether costs can be put on matters for the Firm client is being ignored in WIP Editing. A/P, Non-Cash and I/E correctly use the flag.	6.0
12/16/08	7821 / 110253	WIP Editing	In the User Profile, set the user to be unable to adjust fee statistics. Open the WIP Fees window, select an item, and then select Modify Date. The Adjust Attorney Statistics checkbox is available for selection. If you select to adjust statistics, the dates are not set correctly. If you proceed, you will end up trying to update statistics with Omega date -8771.	6.07
3/18/08	8096	WIP Editing	On the Combine Items form, double-clicking sets the row to be the target. Clicking again (or single-clicking the current highlighted row) appears to set the Fee ID into edit mode. The number can be changed, although it is never saved (whether you Ok or Cancel) so no harm is actually done.	6.0
12/13/07	6360 / 101508	WIP Editing	In certain instances in WIP Editing, the curser does not respond to where the user believes it is positioned in the text. Workaround: Ctrl+E will center-justify the text in the memo control (Ctrl+R will Right-justify). Ctrl+L sets it back to Left-justify (the results of this are not saved, so there is no impact on the actual data), and at that point it seems to re-sync the cursor position and word-wrapping.	6.0

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3/21/12	136693	Write-offs	WIP Cost and A/R Write-offs are producing an error under Cache 2009 when trying to track the user doing the write-off.	6.5
3/15/12	TFS 8772	Write-offs	Enter an A/R Write-off for a matter. Pick one or more cells from the grid of open invoices and mark them for writing off. Now re-sort the grid (best if empty cells are now highlighted and written-off cells are deselected), try to exit and save, and get an error message that the allocation (Fee, or Cost, depending on what was chosen) is missing. Set the sort back as it was originally, and everything is fine. Otherwise, you have to clear all the write-offs and try again (do enough sorting and resorting and you may need to cancel instead).	5.52
12/8/10	8557	Write-offs	Duplicate A/R write-off entries may be recorded if two people are writing off the same A/R invoice item at the same time.	6.0